

## **Information for people with disabilities at No.9 Guest house, Llandudno**

No.9 is a Victorian terraced house built in 1865. The physical layout of the house means that people with some disabilities will not find it suitable.

Here is an honest description of our accommodation, its advantages and disadvantages.

- We are situated on a pleasant and level street a very short walk from Llandudno's major attractions, shopping facilities and most of its restaurants and bars.
- Our breakfast room is on the ground floor.
- Our bedrooms are on either the first or second floors and accessed from a well-lit stairwell which has short flights of steps with wide landings.
- All bedrooms have en suite shower and toilet facilities and we have one room which also has a bath. Our bathrooms are equipped with magnifying mirrors.
- We are happy to rearrange bedroom furniture and dining tables and provide additional lighting if necessary.
- A fridge is provided in the dining room for medication and other items which visitors need to keep cool.
- We are happy to cater for special dietary needs, which should be discussed at the time of booking to ensure any unusual items can be purchased before arrival.
- The house has central heating throughout and all bedrooms have an adjustable thermostat, we try to ensure that no one is ever too hot or too cold.
- Working dogs are welcome (advance booking required).
- Smoking is not permitted in any part of the house.
- We realise that only the visitors themselves can decide whether the accommodation we can offer will be suitable, we welcome prior inspection and will provide detailed information if this is helpful.

## Disadvantages

- Our central location means that on-street parking in Chapel Street can be difficult at peak times. The nearest public car park is 50 metres away. We do not have off-road parking facilities.
- We do not have ground-floor accommodation.
- Some of our floors are uneven due to the age and natural settlement of the building.
- We have no overnight storage facility for electric scooters.
- Visitors requiring special bed-linen eg. waterproof mattress protectors should advise us of their needs at the time of booking.
- We are not a hotel. No.9 is our family home in which we also like to relax in and enjoy. We cannot offer 24 hour service but will respond at any time in the event of a real emergency.

Many people with a variety of disabilities have enjoyed a happy stay with us - maybe more than we know, as we appreciate that some people prefer to manage their disability discreetly and independently.

We are always happy to discuss the needs of the individual visitor, disabled or not and will continue to help in every way that we are able.